

HALDEX WARRANTY

Please find attached Haldex warranty claim form. Our warranty procedure is as follows:

- Before any work is done under warranty, the warranty claim must be assessed by SAF-Holland to ensure it is within the terms & conditions for warranty.
- If the warranty claim meets the terms & conditions for warranty, it will be accepted by SAF-Holland and a claim number will be issued. The issuing of a claim number authorizes the work to be done.
- If warranty is or should be claimed, the servicer must complete the attached form in full and forward with supporting documentation to warranty@transpecs.co.nz to have the warranty claim assessed. Failure to provide the required information will result in a delay in assessing your claim.
- Mandatory digital photos required for supporting evidence are:
 - VIN Plate
 - Rego Plate
 - Hubometer Reading
 - Overview of the Failure Type
 - Detailed photos of failed part
 - Failed part serial number or batch number
- We offer the customer a choice to choose 1 of the 2 options for failed Haldex parts. A credit, or a replacement of parts.
- All Haldex failed parts must be returned to Transpecs Wiri, be sent with the claim number and a copy of the Haldex warranty claim form for review.